

Country Club Water Supply Corporation

10744 Buddy Parker Lane ~ Kemp, Texas 75143

P.O. Box 970 ~ Mabank, Texas 75147

Phone: (903) 498-5605

Emergency After Hours Phone: (214) 729-1340

Email: countryclubwater@gmail.com • Website: www.countryclubwsc.com



SERVICE APPLICATION

DATE _____

APPLICANT'S NAME _____

CO-APPLICANT'S NAME: _____

SERVICE ADDRESS:

BILLING ADDRESS:

APPLICANT PHONE NUMBERS:

Home: _____

Work: _____

Cell: _____

CO-APPLICANT PHONE NUMBERS:

Home: _____

Work: _____

Cell: _____

APPLICANT DRIVERS LICENSE STATE & #

CO-APPLICANTS DRIVERS LICENSE STATE & #

APPLICANTS SOCIAL SECURITY #

CO-APPLICANTS SOCIAL SECURITY #

EMAIL ADDRESS:

CO-APPLICANTS EMAIL ADDRESS

HOUSEHOLD SIZE _____

NOTES: •

- Applicant must complete form.
- Proof of ownership must be provided by recorded deed filed @ Kaufman County courthouse or for person renting or leasing, a copy of current rental or lease agreement must accompany this form.
- ID documents required with application: a valid and current U.S. Driver's license, or a valid and current us government issued photo id, or a current and valid visa, and a valid social security card. (copies will be made and kept in customers' file.) •
- Applicant shall ensure a properly functioning customer service isolation valve is installed within 6" to 3' from the meter box located on the property.

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SERVICE AGREEMENT

I. PURPOSE.

The **Country Club Water Supply Corporation** is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration on the owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the **Country Club Water Supply Corporation** will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. RESTRICTIONS.

The following unacceptable practices are prohibited by State regulations.

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- c. No connection which allows water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- e. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. AGREEMENT.

The following are the terms of the service agreement between the Country Club Water Supply Corporation "Water System" and the Property Owner/Member "Customer". The Water System will maintain a copy of this agreement as long as the premises are connected to the Water System.

- a. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. Inspections shall be conducted during the Water System's normal business hours.
- b. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- c. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- d. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- e. The Customer shall inform all Renters/Lesseees of the restrictions of this agreement.

SERVICE AGREEMENT (Continued)

IV. SEWER

The Customer is responsible for the sewer system in its entirety, including all piping, pumps/motors, wiring/electrical connections, everything up to the tap made by the water company. In the event your sewer system has a backup or the pump stops working, this is the customer's responsibility. You may call any plumber to check your system. Country Club Water Supply is only responsible for the sewer tap, valve & check valve. Everything past the check valve is the customer's responsibility.

V. TAMPERING & SERVICE INTERRUPTIONS

The Water Supply Corporation is not liable for damages caused by service interruptions, events beyond its control and for normal system failures. The applicant shall hold harmless the Water Supply Corporation from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other customers/users of the Corporations, normal failures of the system or other events beyond the Corporations control.

Subsequent to the events of 911, U.S. Homeland Security has deemed that any attempt to manipulate (including turning on/off) a water meter is considered "meter tampering" and is a felony. This includes the homeowner or plumbing contractor. Furthermore, attempting to bypass a water meter or impede it registering volume used will be charged a fine by CCWSC of \$400.00 plus any monies owed when discovered.

If you or a contractor need the water turned off and you do not have a customer shut off valve, please call our office to schedule this. If it is an emergency you may call our afterhours number (903) 904-0019 and our on-call service will help you. If you wish, you may have a professional install a customer shut off valve on your property that will allow you to turn your own water on/off at your convenience.

VI. ENFORCEMENT.

If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, may either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Service Address: _____

Applicant Name: _____

Signature: _____ Date: _____

- _____ Sprinkler System
- _____ Backflow Prevention Device
- _____ Hose Bibbs
- _____ Inspection Report on File



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PROPERTY OWNERS RENTER AGREEMENT

(Complete this form only if the property is leased)

I, the undersigned member, hereby consent to have Country Club Water Supply Corporation mail the monthly water/sewer bill to my Renter/Lessee for the service address below.

Service Address: _____

Meter #: _____

I also understand that,

- as a member I am still responsible for all charges to my water meter.
- I will be notified of any past due charges in the event said renter/lessee's payment becomes delinquent and will do whatever necessary to bring my account up to date inclusive of all fees and charges.
- I will inform Country Club Water Supply of any changes/updates to the current Renter/Lessee's.
- I have notified and/or give a copy to my renter/lessees of my service agreement and the information contained therein with Country Club Water Supply Corporation.

Property Owner Signature: _____

Printed Name: _____

Dated: _____

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RATES, BILL SCHEDULES & BILL PAYMENT OPTIONS

SERVICE RATES:

- ✚ Base charge of \$30.00
- ✚ Every 1000 gallons of water used is \$5.45 per 1000 gallons of water Sewer
- ✚ Service: \$31.00 per month
- ✚ Careflite voluntary membership: \$1.00 per month ~ opt-outforms available
- ✚ Assessment: \$10.00 per month
- ✚ TCEQ Regulatory Fee is billed @ 0.005 (x) water and sewer charge

BILL SCHEDULES:

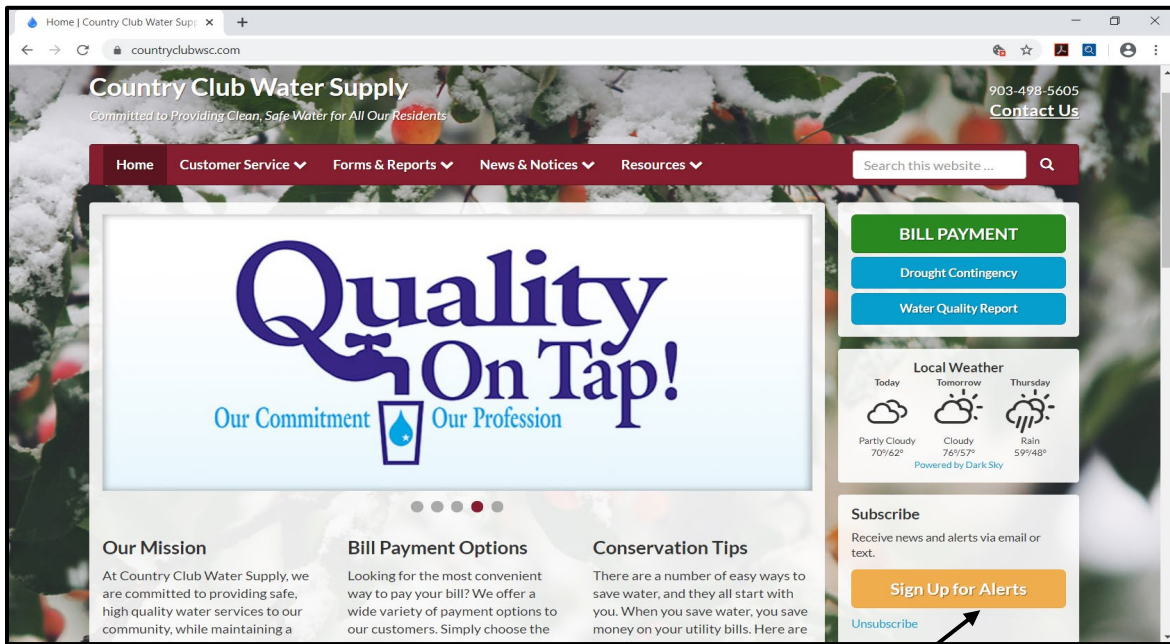
- ✚ Water meters are read after the 26th but usually closest to the last day of the month. All customer bills will be mailed by the 5th of the month in which the bill is due and will reflect the preceding month's water and sewer and due by the 20th of the month. If payment is not received in full by the 20th due date, it is delinquent, and subject to a 10% late penalty. If a payment is not received, a final notice will be mailed out allowing 10 additional days for payment prior to service disconnection. The 10 additional days will begin on the day final notice is deposited with the U.S. Postal Service with sufficient postage. If the due date for the regular or final billing is on a weekend or holiday, the next due date for the payment purposes will be the next day the Corporation office is open for business after said weekend or holiday. Failure to pay the bill after the 10-day period, on the day noted on the final payment notice as the disconnect date, will result in a \$35 disconnect charge and service disconnection. If you call to make arrangements to pay on the disconnect date or after, the \$35 charge will still apply on the disconnect date. We may not disconnect as a courtesy; however, the \$35 charge still applies on that disconnect date. Once reconnection is requested a \$35 reconnect fee is applied.

BILL PAYMENT OPTIONS: Country Club Water Supply offers a wide variety of convenient payment options for our customers.

- ✚ **U.S. Mail** ~ P.O. Box 970 • Mabank, Texas 75147
If paying by check or money order through the mail, please with your payment coupon.
To avoid late fees, please mail your payment at least five to seven business days before the due date specified on your bill.
- ✚ **Automatic Bank Draft**
The worry-free way to pay your water bill. Electing ACH, the amount of your monthly bill is automatically deducted from your bank account and credited to your utility account. There is a \$0.50 fee or charge associated with this method of payment. To set up Automated Bank Draft, simply download and fill out the ACH Recurring Debit Form located in the Forms & Reports Section of our website and drop it off or mail it to our office, along with a voided check. You may have your bill drafted anytime from the 10th to the 20th.
- ✚ **Payment Drop-off Location**
You may pay via the drop slot at our office located at 10744 Buddy Parker, Kemp, Texas 75143. We accept checks or money orders.
- ✚ **Payment Through Financial Institution Online Bill Pay**
Many financial institutions such as major banks offer their customers the ability to pay their bills via an online bill payment service (through your bank's website). Normally, these services debit the customer's checking or savings account to pay the bill. Depending on the financial institution, they may or may not charge a fee for the service. Payments may take up to seven business days to post to the customer's account. Please consult with your bank for more information.

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www.countryclubwsc.com



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Cell Phone #:
(Enter 10 Digit Cell Number xxx-xxx-xxxx)

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